

Technical Description

Cleaning Services

Skill 19



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1 Skill Overview

1.1 Skill Name and Category

Cleaning Services, Services

1.2 Number of Competitors

This is an individual Skill Competition with one competitor.

1.3 Competition Time

The total competition time is 5 hours and 30 minutes is divided into the following modules:

- Module A: Maintenance Cleaning and Bed Making in a Stayover Guest Room – 1 hour 30 minutes
- Module B: Periodic Cleaning of Wet Areas – 1 hour 30 minutes
- Module C: Basic Floor Cleaning – 1 hour 30 minutes
- Module D: Identification Task – 1 hour

1.4 Description of the Skill

Cleaning Services involve performing a range of cleaning and property maintenance tasks to ensure hygiene, safety, and visual appeal in various environments. Competitors are expected to perform tasks such as surface cleaning, waste management, and facility upkeep using appropriate tools, products, and techniques.

The skill requires attention to detail, time management, and adherence to health and safety standards. Efficiency, consistency, and professionalism are key to delivering high-quality results in both residential and commercial settings.

2 Task Assignment Overview

2.1 Task Assignment Description and Familiarisation Session

The Task Assignment is the main competition task used to assess the competitors' skills. It defines what the competitors must complete during the competition and forms the basis for all assessments. The final result is evaluated only on the finished work produced during the official competition time.

A familiarisation session is organised on C-1. During this session, competitors may enter the workshop, see the workspace, check the available tools and materials, and ask questions about procedures or practical arrangements. Competitors are not allowed to practise, start, or rehearse any part of the Task Assignment during this session.

2.2 Task Assignment Structure

The competition consists of four modules. Competitors carry out cleaning tasks in hotel rooms and wet areas, basic floor cleaning, and an identification task. A site folder containing the required task information is provided.

Module A: Maintenance Cleaning and Bed Making in a Stayover Guest Room

Competition time: 1 hour 30 minutes.

Competitors carry out maintenance cleaning of a hotel room and make the bed according to the service description.

Module B: Periodic Cleaning of Wet Areas

Competition time: 1 hour 30 minutes.

Competitors carry out periodic cleaning of washroom and wet-area facilities in accordance with the service description.

Module C: Basic Floor Cleaning

Competition time: 1 hour 30 minutes.

Competitors identify, clean, and maintain floor materials according to the service description using appropriate cleaning equipment and cleaning machines.

Module D: Identification Task

Competition time: 1 hour.

Competitors identify important signs, symbols, and markings used in cleaning services.

2.3 Task Assignment Technical Requirements

Competitors are required to demonstrate the following skills and knowledge:

- interpretation of service descriptions, site-specific instructions, and work instructions;
- work planning, organisation, and time management;
- safe and ergonomic working methods and identification of potential risks;
- hygiene competence and understanding of cleanliness requirements;

- sustainable working practices;
- use of digital tools to support work tasks;
- evaluation of work quality and self-assessment;
- customer-oriented service in a hotel environment;
- selection and appropriate use of cleaning equipment, machines, accessories, and cleaning agents;
- maintenance cleaning of hotel rooms and bed making;
- cleaning of furniture, surfaces, and different materials;
- identification of wet-area surface materials and assessment of the degree of soiling;
- periodic cleaning of sanitary facilities, fixtures, and wet-area surfaces;
- correct dosing and safe use of cleaning agents;
- moisture control and hygiene requirements in wet areas;
- identification of floor materials and selection of appropriate cleaning and maintenance methods;
- basic floor cleaning and maintenance;
- safe and efficient use of cleaning machines, pads, brushes, and other machine accessories;
- identification of signs, symbols, and markings relevant to cleaning services, including those related to chemicals, safety, textiles, materials, hygiene, waste management, recycling, and environmental sustainability.

The Task Assignment and module-specific instructions define the exact requirements, including work methods, materials, equipment, machines, and task-specific requirements.

3 Materials and Equipment

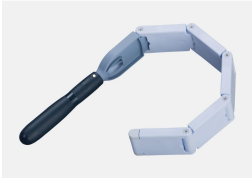
3.1 Materials and Equipment Provided by the Competition Organiser

The Organiser provides the materials, tools, and equipment listed below.

Images are for reference only. They do not indicate a specific brand or model unless otherwise stated in the specifications. Quantities are per competitor unless otherwise stated.

Items will be available at the competitor's workstation or in the designated competition area, as appropriate. Where exact brands, models, or task-specific material details are not specified, these may be confirmed before the competition or defined in the Task Assignment, as appropriate.

No.	Equipment / Material	Picture	Specifications	Quantity
01	Duo hand mop		Vileda Professional	2
02	Dustpan		Vileda Professional	1
03	Floor squeegee, blue		Vileda Professional	1
04	Floor sweeper with semi-long handle		Vileda Professional; 35 cm	1
05	Hotel trolley		Vileda Professional	1

				
06	Microfibre cloth, blue		Vileda Professional	4
07	Microfibre cloth, red		Vileda Professional	4
08	MicroMulti floor cloth, grey		Vileda Professional	2
09	Multi Duster Maxi		Vileda Professional	1
10	Multi Duster mop MicroPlus		Vileda Professional	1
11	r-MicroTuff Swift Max, blue		Vileda Professional	2
12	r-Single Safety Mop		Vileda Professional; 35 cm	1
13	Safety glasses			1

				
14	Safety gloves			1
15	Swept Duo r-MicroCombi Pro mop		Vileda Professional; 50 cm	2
16	Swept flat mop frame		Vileda Professional; 35 cm	1
17	Swept flat mop frame		Vileda Professional; 50 cm	1
18	Swept telescopic handle		Vileda Professional; 100–180 cm	2
19	Robot vacuum cleaner			1
20	Vacuum cleaner			1
21	i-mop			1

				
22	Scrubber dryer			1
23	Kiilto Pro Vieno		All-purpose cleaner	1
24	Kiilto Pro Sanitop		Descaler for wet rooms	1
25	Tablet	Tablet	For task-related use, including confirming completion of cleaning work	1
26	Lightweight protective masks	Lightweight protective masks	Available for use if required by the competitor	As required
27	Hearing protection		Available for use if required by the competitor	1

3.2 Materials and Equipment Supplied by Competitors

Competitors may bring only the materials, tools, and equipment listed below. Personal tools and equipment must fit within a toolbox or tool case suitable for checked luggage, with a maximum total weight of 23 kg, including the toolbox or case. This requirement does not apply to clothing, footwear, personal protective equipment (PPE), or equipment required due to the competitor's condition or special needs and agreed in advance with the Organiser.

Images are for reference only. They do not indicate a specific brand or model unless the specifications state otherwise. Quantities are per competitor unless otherwise stated.

No.	Equipment / Material	Picture	Specifications	Quantity
01	Workwear		Professional cleaning workwear suitable for the tasks, including top, trousers, vest and apron or other task-specific protective clothing where required	1 set
02	Work shoes		Closed-toe work shoes with non-slip soles	1 pair
03	Lightweight protective mask	Lightweight protective masks	Optional; competitor's choice	1
04	Hearing protection		Optional; competitor's choice	1

3.3 Prohibited Materials and Equipment

Competitors may use only the materials, tools, and equipment listed in Sections 3.1 and 3.2, unless otherwise authorised by the Skill Manager or Chief Judge. This restriction does not apply to clothing, footwear, or personal protective equipment (PPE) required in Section 4.1, or to equipment required due to the competitor's condition or special needs and agreed in advance with the Organiser.

All other materials, tools, and equipment are not permitted.

4 Skill-Specific Requirements

4.1 Skill-Specific Requirements

The Skill-Specific Requirements below apply to this Skill Competition and must be followed in addition to the Abilympics Competition Rules. The Skill Manager or Chief Judge may provide additional instructions, as needed, to ensure the competition is conducted safely and fairly.

Topic	Skill-Specific Requirements
Materials and tools provided by the Organiser	Competitors must check all materials, tools, and equipment provided by the Organiser before the competition begins. If anything is missing, damaged, or defective, competitors must immediately inform the Judges. No replacements will be provided after competition time has commenced, unless authorised by the Judges. If equipment provided by the Organiser fails and the failure is confirmed not to have been caused by the competitor, the Chief Judge may grant additional time.
Use of personal tools	Competitors may bring and use only the personal tools, materials, and equipment listed in Section 3.2. This restriction does not apply to equipment required due to the competitor's condition or special needs and agreed in advance with the Organiser.
Personal protective equipment (PPE)	Competitors must use the personal protective equipment (PPE) required for the task. Safety glasses and safety gloves are provided by the Organiser. Lightweight protective masks and hearing protection are also available from the Organiser. Competitors may alternatively bring their own lightweight protective mask and hearing protection, as listed in Section 3.2.
Clothing / Uniform	Competitors must wear appropriate professional cleaning workwear suitable for the cleaning industry throughout the competition. Work clothing must be clean, practical, and suitable for the tasks being performed. Closed-toe work shoes with non-slip soles are mandatory. Competitors may also wear protective clothing, such as aprons, disposable protective garments, or other task-specific protective clothing where required. Clothing must not display large commercial logos or promotional branding. Small, non-distracting brand marks are permitted.
Sideline coaching	Competitors must remain at their workstations or within the designated competition area during competition time, unless authorised to leave

Topic	Skill-Specific Requirements
	by the Judges. Competitors may not communicate with other competitors or members of the public during competition time. Competitors may communicate with Judges, Interpreters, personal assistants, and other authorised persons when required. The role and permitted involvement of a personal assistant must be agreed in advance with the Organiser based on the competitor's condition or special needs.
Use of technology	Competitors may not use personal laptops, tablets, mobile phones, smartwatches, or other personal communication or electronic devices during competition time. Competitors must store such devices away and may access them only during the lunch break or at the end of the competition day. This restriction does not apply to devices required due to the competitor's condition or special needs and agreed in advance with the Organiser. Judges and Interpreters may use devices required for their official duties only as agreed by the Skill Manager and the Chief Judge. The Skill Manager and the Chief Judge may use devices required for competition management and will specify any additional restrictions or permitted device use within the competition area.

5 Assessment Framework

5.1 Assessment Principles

All Abilympics Skill Competitions are marked out of 100 points.

Points are divided between criteria that reflect the required skills and expected outcomes.

Two methods of assessment are used:

- **Measurement:** objective, factual scoring (e.g., size, accuracy).
- **Judgement:** expert evaluation of quality, technique, and artistic choices.

5.2 Assessment Areas

Detailed marking criteria and scoring are provided in the Task Assignment.

Assessment focuses on the following key areas:

Assessment Area	Points
Module A: Maintenance Cleaning and Bed Making in a Stayover Guest Room	30
Module B: Periodic Cleaning of Wet Areas	30
Module C: Basic Floor Cleaning	30
Module D: Identification Task	10
Total	100